

## Belvoir Health Group PPG Meeting

### Bullet Points

Held Cotgrave Health Centre 10 December 2018

Present were representatives from Surgeries in Bingham Cotgrave and Cropwell Bishop

Apologies received; Gill Crawford, Denise Bowler, Barbara Shaw.

- PPG were only asked for one input to New Surgery at Cotgrave that did not even include the layout of the patient waiting area in spite of promises to be involved
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- Flu clinics did not provide for all patients desirous of injection the numbers were 4% down on previous NHS ran out of vaccines, plans are similar for next year
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- We are waiting for Cancer Research UK to provide pamphlets and slides re screening for display on TV screens. Gill H will pass Jon Stevens contact details to Jon Hermon for him to be invited to speak with GPs
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- New appointments system still under discussion. Practice still committed to single appointment system for each Practice to be determined after analysis of results. Appointments system should allow access to all available appointment slots no matter how the practice is contacted
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- Raised concerns over rising population via housing development at Bingham in particular
- Consider appropriateness of current appointment guarantees to be seen 5 days or less
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- In last quarter Cotgrave has been top of the list for GP recruitment
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- PPG needs to take heed of current changes in patient GP health care as representation of patients will be all the more important
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- Bingham group raised questions over how that representation in future meetings should be arranged
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- Plans discussed for series of evening events to be offered to patients, in the spring and summer. Will include Dementia Friends training from Nikki Lucas, EMAS ambassador, Carers Federation rep and Live Well in Rushcliffe rep.

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REMINDER for ALL PPG members. Nikki Lucas, operations manager for Partnershealth will attend Cotgrave PPG meeting on WEDNESDAY 9<sup>th</sup> January, 2019 at 3.00pm at the Hub. All surgery groups invited.